ACCESSSIBILITY AND ACCOMODATION AT THE BODY WORKS CLINIC

Our office strives to provide care to as many patients as possible while simultaneously keeping the encounters safe for both patients and staff. Below you will find a description of the accommodations that the Body Works Clinic is able to provide, as well as the situations in which we can no longer offer safe treatment.

FACIAL COVERINGS (last updated 12/28/2021)

During public health emergencies such as the COVID pandemic, patients and staff are expected to follow CDC and MN Dept of Health guidelines for infection protection, including the proper use of facial masks and coverings at all times while in the facility. THE BODY WORKS CLINIC IS NOT ABLE TO ACCOMMODATE ANY MASK EXEMPTIONS due to risk posed to staff and other patients. This requirement will be updated based on public health directives.

MOBLILITY ACCOMMODATIONS

• Building accessibility: The building has a handicap accessible door on the east side of the building. If you need assistance opening the door, please use the buzzer button to ring up the staff and someone will come and open the door shortly.

• The bathroom and all the doors to the treatment rooms meet ADA width requirements.

• The front patient counter is wheelchair accessible.

• The following physical limitations CAN be accommodated: Patients who need to use a cane or walker to get to and from the treatment rooms and treatment tables. Alternately, patients may ask staff for ambulation support if they are fully weightbearing and not at risk of falling. The staff reserves the right to use a transfer belt in those instances.

• Patients need to be able to dress and undress themselves or present in garments that provide easy access to the areas that need to be treated (loose shirt that can be lifted, wide neck cowls, loose sweatpants). If patients cannot dress or undress themselves, they are welcome to attend the appointment with a personal care assistant, relative, or friend who can assist them.

• Patients need to be able to get on and off the treatment tables with minimal to no assistance. The patient is welcome to bring along a personal care assistant, friend, or relative if they are not able to do that for themselves.

• Patients CANNOT SAFELY be accommodated under the following circumstances: Unable to bear weight and are without a personal care attendant, at immediate risk of falling, and/or unable to get on and off the treatment tables and are without a personal care attendant present to assist them.

YOUNG CHILDREN

* Young children are welcome to attend an appointment with their parents as long they can occupy themselves and not have unsafe interactions in the treatment room, in particular with equipment. There is a designated area of the room with a child size chair.
* Children that are not yet able to stay safe based on verbal command alone can be secured in their car seat or stroller.
* Alternatively, children can be secured in the office loaner booster chair that can be brought into the room. Please notify the staff ahead of the appointment if possible
* Children CANNOT be accommodated in the acupuncture room.
* Children *may be* able to attend a massage appointment with their parent if they can remain safe and non-disruptive in the massage room.

ANIMALS

* Service animals that meet the ADA definition are allowed to attend an appointment with their owner. The animal must meet the ADA Title 2/3 service animal definition *of being trained to perform a specific task to accommodate a matching disability of the dog handler*, without which the patient would otherwise not be able to attend a health care appointment.

<https://adata.org/guide/service-animals-and-emotional-support-animals> Service animals must be able to attend an appointment without any soiling, barking, or aggressive behavior. The Body Works Clinic reserves itself the right to deny return access to a service animal that has engaged in any of these behaviors. Service animals can only be accommodated in the acupuncture room with advanced notice so we can provide a staff attendant in the room during the therapy time.

* Therapy and Emotional support animals, who are not trained to perform a specific task to match an existing documented disability, cannot be accommodated to attend appointments with their handler at The Body Works Clinic.